



DVD Warehouse

IMPORTANT TIME SENSITIVE NOTICE

Regarding Azuradisc Models 747, 1000, 1500 & 1600 Disc Repair Machines

In May, 2006 Azuradisc introduced a break through new Disc Repair machine called the "Dual Disc" that greatly reduces labor and simplifies the disc repair process when compared to the 500, 747, 1000, 1500 & 1600 Machines. The Dual Disc is capable of 120 discs per hour with a new AUTOMATED repair process. Now Azuradisc have taken the Dual Disc to a new level with the release of the Dual Disc 2! **Capable of up to 240 discs per hour the Dual Disc 2 represents another significant step forward in the repairing of discs.**

Two discs can be repaired at the same time in 1 minute with one step!

No more heads or abrasive papers to change, no polish to add, no water to add, no waste water to drain. This new machine simplifies all the consumables into a single cartridge/pad system. Disc Repair has never been this simple and fast.

We are now offering a Special Limited Time Offer Trade your Model 500, 747, 1000, 1500 or 1600 Machine(s) towards the new Dual Disc Repair Machine(s).

About the Trade Offer

Although we have always have had a standard trade in mechanism that allows you to trade in your machine for a newer model, the trade in value is traditionally based on the age of machine, it's condition along with other wear & tear criteria often making it difficult to know what your machine is worth. In addition to this challenge, we found that many customers did not want to risk losing a machine they are familiar with to try out a newer version machine they know so little about. Therefore we have designed a **SPECIAL TRADE OFFER** as a thank you for your continued business.

Here are a couple quick highlights of this special offer.

- **Guaranteed Trade Value** of \$500 for a Model 1000, 1500 or 1600 Machine or \$300 for a Model 500 or 747 Machine. This is towards a New Dual Disc 2 Machine with a retail price of \$4,295.
- **Condition is NOT a factor**, working, non-working does not matter...
- **Age is not a factor.** The machine could be up to 9 years old (oldest model we made)
- **Side by Side Comparison.** You get up to 30 days to decide if you want to keep the new Dual Disc 2 machine allowing you time to compare performance side by side.
- **Receive credit for unused supplies.** Not only can you trade in your old machine, if you have new unused supplies you recently purchased from us (up to 90 days old), you can receive credit to buy more Dual Disc supplies or apply to any other Azuradisc purchase.

Special Trade-In Offer

Trade your old machine (Model 747, 1000, 1500, & 1600) towards a NEW Dual Disc 2 automated machine.

DVD Warehouse is committed to your success and we want your business to grow. We hear everyday how well Azuradisc machines have done for their owners over the past 9 years. We have also heard worldwide that the model 1600 machine is the best in class for the money still outperforming every desktop disc repair machine there is (until the Dual Disc came along).

Over the years we also listened to all of the suggestions for improvements. Those suggestions lead to the development of the Dual Disc machine.

We are now receiving feedback from the New Dual Disc 2 owners, many stating that this machine is a significant improvement over the original Dual Disc, which in itself was revolutionary compared with previous models. Therefore for a limited time we are offering a special trade in of \$500 for a Model 1000, 1500 or 1600 Machine towards a New Dual Disc 2 Repair machine. Or you can Trade in your Model 500 or 747 machine and receive \$300 towards a New Dual Disc Repair machine. (no combined offers allowed on a single machine purchase).

Comparison Period

Not sure you want to give up your machine just yet?

We want you to be happy with your choice to upgrade as well. Therefore we are allowing a 30 day window to send in your machine for the credit after your purchase of the new Dual Disc machine. Simply pay the full amount for the Dual Disc 2 plus shipping & handling, run each machine side by side, and choose whether to send in your machine for trade. If your old machine is not post marked within 30 days of the date your Dual Disc was shipped, then the trade in offer expires. If you decide you want to keep both machines, then simply keep both machines.

Frequently Asked Questions About the Trade Offer

- **Question:** Why are you offering this trade?
- **Answer:** The Dual Disc 2 is FAR easier to operate than any other disc repair machine we made in the past and it lowers your cost per disc while seriously increasing your throughput. We believe a happy customer will continue to buy from us, and we want you to see how far disc repair technology has come since our previous models. We value our customers and want them to remain up to date with the latest and greatest technology. In Fact Azuradisc is the only company who offers trade ins, upgrades and designs backward compatible parts and accessories.
- **Question:** I own more than one machine. Is there a limit on this trade offer?
- **Answer:** This offer is a one unit for one unit trade, you may trade as many used machines you want however a maximum credit of \$500 for each Dual Disc 2 purchased. Example: If you own (3) 1600 models, and want to trade them all towards 3 Dual Disc 2 machines, you may do so and your total trade value would equal \$1500 for the 3 Dual Disc 2 machines purchased.
- **Question:** I have an old machine that does not run, will I still get full credit for the trade?
- **Answer: YES.** The trade in machine can be old or new, running or not, we only require you send in the entire machine with no major missing components removed from the machine (such as motor, chassis etc...)
- **Question:** Can I get credit for any Supplies I purchased for my old machine that I no longer need?
- **Answer: Yes,** however you can only return **NEW unopened product** purchased directly from DVD Warehouse. Product older than 90 days cannot be returned for credit. Non-Azuradisc supplies will not be accepted for credit.
- **Question:** How much longer will you build and sell Model 747 & 1600 units?
- **Answer:** The model 1600 mass production is expected to end in 2008. It will likely become a build to order unit only at that point. At this time an exact date has not been set for the end of the production. We will continue to offer parts and supplies for several years after end of production. The model 747 is still very popular, and will continue to be produced, however a newer model is likely to replace this design in 2008.
- **Question:** My old machine is still under warranty can I transfer the remaining warranty time?
- **Answer:** No, warranties cannot be transferred, however keep in mind that you will get a new machine 1 Year/100,000 disc warranty with your new dual disc machine purchase. Extended warranties may be purchased.

Machine Trade in Value Chart Towards New Dual Disc Azuradisc Machines

Model 747: \$300

Model 1000: \$500

Model 1500: \$500

Model 1600: \$500

Special Automated Machine Trade Value:

Model One Touch 50: \$1200 credit towards 2 Dual Disc machines. Only \$600 value if purchasing one Dual Disc II Machine.

[Call us on 1300 360 565 to find out more](#)